TEXT EXCELLUS TO 635-483

Convenient telemedicine registration from your smartphone

You’ll be greeted by Sophie, MDLIVE’s helpful Health Assistant Chatbot. She’ll take your information through a series of questions over a secure website. Voice to text recognition is also available for additional accessibility.

HELPFUL TIPS FOR A SMOOTH REGISTRATION

• Have your Subscriber ID number ready. This can be found on your member card.
• You can register all active plan members through the same process.
• Once registration is complete, be sure to download the MDLIVE mobile app for convenient telemedicine visits at your fingertips.