

# Retirement Online

Now, it's easier than ever to do business with NYSLRS. *Retirement Online* gives you a convenient and secure way to review your benefits and conduct transactions in real time.

In many cases, you'll be able to use *Retirement Online* instead of mailing forms or calling the Retirement System. And it's safe to use — NYSLRS has incorporated several security measures similar to those used by financial institutions.

## With Retirement Online You Can



View your  
benefit  
information



Update  
your contact  
information



View or  
update your  
beneficiaries



Apply  
for a loan



View loan and  
service credit  
purchase balances

### Creating an account is easy:

Go to [www.osc.state.ny.us/retire](http://www.osc.state.ny.us/retire) and look for the *Retirement Online* logo. Click "Register Now."

### Tools and Tips:

For help on how to create your account, set up security questions and reset your password, visit [www.osc.state.ny.us/retire/retirement\\_online/customers.php](http://www.osc.state.ny.us/retire/retirement_online/customers.php) and see our step-by-step user guides.

### Current Online Availability:

Monday – Friday: 6:30 am – 8:00 pm

Saturday & Sunday: 6:30 am – 5:00 pm

### Having trouble?

If you have trouble with *Retirement Online* or are unable to register for an account, please call our Contact Center at 1-866-805-0990 or 518-474-7736 in the Albany, NY area. You may also email us at [www.emailNYSLRS.com](mailto:www.emailNYSLRS.com).

*Over time, we will introduce additional features that allow you to estimate your projected pension benefit, purchase service credit, and more.*